



Cardo Hotels – Nettoyeur Lieux Public - Public Area Cleaner

About Us

About Cardo Brussels Hotel

Located within the heart of Europe and one of the Brussel's most vibrant areas, Cardo Brussels Hotel is the new and trendy landmark in the neighborhood and the most distinctive luxury lifestyle hotel in the city, catering to both selective leisure guests and business travelers. The hotel will offer contemporary wellness and dining experiences, 532 stylish rooms & suites, as well as 1500m2 of MICE facilities and amenities.

About Cardo Brand

Cardo is a brand built on a culture of emotional intelligence and sublime hospitality, designing experiential places for individual wellbeing and corporate culture optimization. Our purpose is to make city breaks and workcations less apologetic, more purposeful and tuned to the self.

About the Job & You

Organization:

This position reports to the cleaning manager, floor supervisor, or hotel director.

Job Objective:

Ensure the cleaning of public areas and rooms, including VIP turn-down service, mainly during evening, night, and weekend shifts, while maintaining impeccable cleanliness and delivering high-quality service tailored to guests' needs.

Main Responsibilities:

Public Area Cleaning

- Fully clean public areas such as elevators, corridors, lobbies, bars, restaurants, and offices.
- Clean windows, mirrors, floors, carpets, and all other common area elements.
- Carry out large-scale cleaning tasks, such as cleaning curtains, chandeliers, and walls.
- Manage waste disposal and ensure regular and efficient cleaning.

Room Cleaning

- Clean guest rooms according to established procedures: make beds, replace linens, dust, vacuum, empty trash bins, remove dirty dishes or trays, and complete necessary documentation.

- Check the proper functioning of room equipment (hairdryer, lighting, heating, etc.), report any malfunctions, and perform minor repairs if necessary.
- Clean bathrooms, disinfect sanitary facilities, replace toiletries and towels, and ensure the room is in perfect condition.

VIP Turn-Down Service

- Provide high-quality service for VIP guests, especially in the evening, at night, and on weekends, ensuring their rooms and private spaces are impeccably clean and ready upon arrival.
- Perform discreet and efficient interventions in VIP rooms, responding to specific requests promptly.
- Maintain a high level of discretion and professionalism in VIP service.

Cleaning Equipment Maintenance

- Use and maintain cleaning equipment (scrubbing machines, vacuum cleaners, high-pressure cleaners, etc.), ensuring they function correctly.
- Keep cleaning tools in good condition, including emptying vacuum bags and reporting defects.

Other General Maintenance Tasks

- Move or rearrange furniture in rooms and public areas as needed.
- Assist in maintaining and cleaning minibars in guest rooms.
- Perform deep and regular cleaning of floors, carpets, and other surfaces as required.

Work Schedule:

The role primarily involves evening, night, and weekend shifts. These hours are essential to provide optimal service to VIP guests, particularly to meet their cleanliness and service expectations during these specific periods.

Skills and Qualities Required:

- Strong attention to detail and precision in task execution.
- Ability to work independently while following strict procedures.
- Experience in cleaning within a hotel or similar environment.
- Discretion, professionalism, and responsiveness, particularly for VIP service.
- Versatility, ability to manage flexible schedules, and adaptability to specific needs.
- Strong prioritization skills and ability to work in a dynamic environment.

Requirements:

- Previous experience in a cleaning or maintenance role.
- Training in housekeeping, cleaning, or a related field is an advantage.

Would you like me to refine the translation further or adjust the tone for a specific audience?

Total Reward Package et conditions de travail

Working Conditions

- Permanent full-time contract (CDI).
- Night and weekend bonuses in accordance with CP302 regulations.
- Uniforms provided and maintained by the hotel.
- Full reimbursement of STIB/SNCB subscription.
- Meal vouchers worth €8 per working day.

- Hospitalization insurance.
- Eco vouchers.

Offered Benefits

- Opportunities for growth in a prestigious and stimulating environment.
- Access to continuous training (conflict management, advanced security, etc.).
- Marriott benefits for employees and their families.

<http://cardohotels.com/>