



## Cardo Hotels – F&B Supervisor

### About Cardo

Located within the heart of Europe and one of the Brussels' most vibrant areas, Cardo Brussels Hotel is the new and trendy landmark in the neighborhood and the most distinctive luxury lifestyle hotel in the city, catering to both selective leisure guests and business travelers. The hotel will offer contemporary wellness and dining experiences, 532 stylish rooms & suites, as well as 1500m2 of MICE facilities and amenities.

Cardo is a brand built on a culture of emotional intelligence and sublime hospitality, designing experiential places for individual wellbeing and corporate culture optimization. Our purpose is to make city breaks and workcations less apologetic, more purposeful and tuned to the self.

### About the job

- The F&B Supervisor supports the daily F&B operations and assists with menu planning, maintains sanitation standards and assists servers and hosts on the floor during peak meal periods.
- The position ensures the food and beverage/culinary operation meets the brand's target customer needs and satisfaction, ensures employee satisfaction, and assists the Restaurant Manager on growing revenues and maximizing the financial performance of the department.
- Areas of responsibility include Restaurant Dinner, Banquet, Room Service, and In-Room Dining.
- Determines training needed to accomplish goals for the evening team, then implements plan.
- Supports manager in handling restaurant and room service inventories.
- The Assistant Restaurant Manager is an adaptable asset to the Food & Beverage team, showing flexibility to answer operational needs depending on activity. That employee is deployable in any other F&B department were needed or requested.

### About You

#### Competencies

- Have a working knowledge of service standards, procedures and techniques for service preparation, service execution and team organisation.
- Skilled communicator with excellent problem solving, observation, and interpersonal skills.
- Committed, proactive assistant restaurant manager who would enjoy work in an exciting, fast-paced environment.
- Great Organizational skills, anticipating needs for exceptional customer satisfaction
- Customer service-oriented

- Excellent team leader

## **Qualifications, Skills & Experience**

- Fluent in either English or French, and good skills in the other, and good knowledge of Dutch is a plus.
- Adaptability - Maintaining performance level under pressure or when experiencing changes or challenges in the workplace.
- Service experience
- Previous hotel business experience
- Experienced in team management, from scheduling to trainings.
- Minimum 3-year experience in similar role in comparable property with sizeable rooms and meeting spaces.

<http://cardohotels.com/>